



MYOB RetailEnterprise

Multi-store reporting tool

MYOB RetailEnterprise is a reporting tool for multiple stores, buying groups, retail co-operatives and franchise operators. It connects with any number of licensed MYOB RetailManager installations, providing you with an overall view of outlets and the ability to streamline communications. RetailEnterprise lets you review your operation's performance, run reports, collect information from each and every shop, and manage and share a central inventory database with all your stores. And best of all, it's easy to use.

MYOB RetailEnterprise is simply a smarter way to run your business.



MYOB RetailEnterprise provides a central view of your retail operations, by:

- Consolidating sales and inventory information
- Centralising standard product information
- Communicating retail information with remote store locations

It's an ideal retail reporting system for:

- multiple-store operations
- buying groups
- retail co-operatives
- franchise operations
- grocery stores

The centralised retail business solution with the business management pedigree

MYOB RetailEnterprise has been designed to help you manage more than one retail store or location and builds on MYOB's proven expertise of providing business management solutions for more than 500,000 businesses.

Making the most of your multiple-store retail operation

MYOB RetailEnterprise acts as a hub, connecting with any number of licensed MYOB RetailManager installations to provide a powerfully networked Point-of-Sale reporting solution.

Your retail operation can communicate essential sales and product information accurately and rapidly – and all from a single authoritative source.

No matter how you choose to manage your retail operation – whether from a highly centralised retail headquarters or in consultation with semi-independent operators – RetailEnterprise provides you with the sales and product data you need to respond to changing conditions.

View stock at other shops

With RetailEnterprise, your store can view stock on hand at your other stores which also run RetailManager.

RetailEnterprise Central module

The Central module software sits on a computer at head office and allows management to create and maintain uniform product line data and communicate with all stores.

With the RetailEnterprise Central module, your business can:

- View sale and inventory data from shops
- Send standard product information to your retail outlets
- Broadcast messages to your retail outlets

The Central module also generates retail management reports for the consolidated operation. You can make informed management decisions based on detailed reports giving you an overall view of your business, including:

- Sales Summary
- What's Selling
- Product Listing
- What's in Stock
- What Needs Ordering
- What's on Order



RetailEnterprise – factsheet

RetailEnterprise Shop module

The Shop module software sits on a computer in the retail outlet and works in tandem with the shop's MYOB RetailManager system. The store can receive product and pricing information from central office and communicate with head office.

The Shop module can:

- Create information for export back to the central office
- Import and selectively apply product updates from head office
- Receive broadcast messages from head office

Choose how you want to communicate with your shops
MYOB RetailEnterprise lets you choose how you want to communicate with each shop. Connect via a dialup connection, a local or wide area network, and even email. If you have a broadband connection, you can take advantage of this 'always-on' connection to get updated anytime, instantly.

When communicating using email, you can enter your email account settings directly into MYOB RetailEnterprise which will then be able to send and receive messages and updates using your own e-mail server.

Alternatively, if you already have separate e-mail software set up and configured, you can specify that MYOB RetailEnterprise use this software for communication.

Streamlined communications

MYOB RetailEnterprise makes it easy for central office to send messages, product information and bulk price updates, and to collect summary information from any or all shops manually or at a preset time.

You can specify to collect information from your stores at regular intervals from anywhere between 24 hours right down to every hour.

When a shop receives an update from the central office, a message will appear in the main MYOB RetailEnterprise Shop window. This ensures that shops don't miss any important communications from the central office.

Bulk price updates in a few clicks

If you need to adjust the prices of multiple stock items, you'll like the Bulk Price Update feature. Simply select the stock items you want to adjust and then enter the new price or price adjustment. Bulk price adjustments can also be applied as a percentage of expected gross profit.

The central office can then send this information to the shops at the next automatic or manual connection.

Ongoing support to help you get the most from your RetailEnterprise

If you're not sure how to use particular functions of MYOB RetailEnterprise – or if you have difficulty with any technical aspect – MYOB can assist seven days a week.

When you purchase RetailEnterprise, the price includes a one-year subscription to MYOB's Retail Enhancement and Support program, giving you the year-round assistance you need to get the most from your Retail product.

MYOB Retail Enhancement and Support keeps you up-to-date with the latest tips and techniques, and changes in technology and the retail business environment. It also helps keep your business up-to-date with the latest version of RetailEnterprise and provides peace of mind through easy access MYOB Retail Technical Support during normal retail hours, for just the cost of a local call. MYOB Retail Enhancement and Support includes:

- Automatic MYOB software updates – automatic updates released during the course of your subscription keep your business up-to-date with the latest retail management technology.
- MYOB Technical Support, seven days a week – telephone, fax and email MYOB Retail Technical Support Specialists for advice about your MYOB Retail software from 9.00am to 7.00pm Monday to Wednesday, 9.00am to 9.00pm Thursday to Friday and 9.00am to 5.00pm Saturday to Sunday (all AEST) – and all for the cost of a local call.
- Discounts and special offers – made available exclusively to Retail Support clients.
- MYOB Retailer – our monthly e-newsletter covering retail trends, software tips and best-practice pointers.

PLEASE NOTE: After your initial one-year entitlement, your Retail Enhancement and Support subscription should be renewed to receive further support or updates for the product.

On-site assistance from certified specialists

MYOB has a network of accredited, independent retail specialists who can help you maximise the potential of your retail enterprise.



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MYOB RetailManager Professionals provide independent onsite assistance with the installation, setup, implementation and maintenance of MYOB RetailManager systems and Point-of-Sale hardware.

MYOB RetailManager Professionals have a high level of both functional and technical proficiency with MYOB Retail products. They provide you with a total retail support solution, from enquiries and implementation right through to on-site training and after-sales service.

To discuss your retail needs with an MYOB RetailManager Professional near you, please visit www.myob.com.au/possearch.

Recommended System Requirements

Central Module (Minimum)

Operating system	Windows® XP Professional or Windows 2000
Processor	PC with Pentium® III processor (or equivalent) @ 500Mhz
Memory	128 MB RAMHard disk 1GB of free disk space
Display	16-bit colour, 800x600 screen resolution
Mouse & keyboard	Windows-compatible
Printer	A configured Windows printer is required to print reports
Backups	A backup solution such as a CD/DVD writer or a USB storage device

(Recommended)

Operating system	Windows XP Professional or Windows 2000
Processor	PC with Pentium III processor (or equivalent) @ 500Mhz
Memory	256 MB RAMHard disk 1GB of free disk space
Display	16-bit colour, 800x600 screen resolution
Mouse & keyboard	Windows compatible
Printer	A configured Windows printer is required to print reports
Backups	A backup solution such as a CD/DVD writer or a USB storage device

Shop Module (Minimum)

Operating system	Windows 2000 (Service Pack 4) or Windows XP Professional (Service Pack 1)
Processor	Pentium III processor (or equivalent) at 500MHz
Memory	256MB RAMHard disk 1GB of free disk space
Display	640x480 dpi resolution
Mouse & keyboard	Windows-compatible
Software	MYOB RetailManager v9 must already be installed on the computer.
Printer	A configured Windows printer is required to print reports.
Backups	A backup solution such as a CD/DVD writer or a USB storage device.

(Recommended)

Operating system	Windows® XP Professional (Service Pack 2)
Processor	Pentium® 4 processor (or equivalent) at 1.5GHz or faster
Memory	512MB RAM or more
Hard disk	10GB or more of free disk space
Display	1024x768 dpi resolution
Mouse & keyboard	Windows compatible
Software	MYOB RetailManager v9 must already be installed on the computer.
Printer	A configured Windows printer is required to print reports.
Backups	A backup solution such as a CD/DVD writer or a USB storage device

Communications

Appropriate hardware and software to set up communications between Central office and shops:

- For a dial-up connection between Central office and shops – a data/fax modem, cables and a dedicated phone line
- For a LAN/WAN connection – LAN connection cabling and software
- For email communication – a POP or IMAP email account and an Internet connection.



RetailEnterprise – factsheet

The MYOB Retail Point of Sale 'family'

From single retail stores and start-ups to multiple store operations and franchises, MYOB has a range of Point of Sale solutions to suit your needs:

MYOB RetailBasics

Point of Sale software with more power than a cash register.

MYOB RetailReady

Retail hardware and software solution which includes MYOB RetailBasics, Cash Drawer, USB Docket Printer and Barcode Scanner.

MYOB RetailManager

A complete Point of Sale and retail management solution. RetailManager includes comprehensive inventory management, fast sales processing and over 60 business reports.

MYOB RetailHospitality

Touchscreen and table management software for cafés, bars, restaurants and food stores.

How to purchase MYOB RetailEnterprise

Onsite consultants

RetailManager Professionals can visit your store and help with the total retail solution – from business needs analysis enquiries and software/hardware implementation right through to after-sales service. For more information, call MYOB on **1300 555 111** or visit www.myob.com.au/possearch .

Call MYOB

You can purchase MYOB RetailEnterprise by calling MYOB on **1300 555 111** (credit card payments only).

To find out more about MYOB RetailEnterprise, please call MYOB on **1300 555 111** (select option 2) or visit www.myob.com.au/enterprise .